

CORNHILL COMMUNITY ACTION

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4th October 2023

Installation of the Hoval boiler

Denis Lawson Ltd has been dismissed today for the following reasons:

Incorrect connections have been made to the boiler. The flow connection has been duplicated; all four return connections have been connected together which would have the effect of short-circuiting the heat exchanger. This is in spite of my original instructions.

The instruction to modify the existing pipework was refused. This pipework contains elements which are now redundant and others which are in poor condition being 30 years old. The modulating function is part of how the boiler functions and to attempt to duplicate is both counter productive and inefficient.

On William's recommendation, Darren Paxton of Kelso came to see the work this afternoon. He agrees completely with my analysis of the situation and is prepared to start the work, correcting the errors, as soon as possible.

5th October 2023

The LPG conversion kit for the boiler was delivered inside the boiler with a note on the front reporting it was there. This morning, Martin found the whole kit with individual items still in their wrappings, half-way down a black plastic rubbish bag. He found his own instructions to David Lawson screwed up and also in the rubbish bag.

Martin Devon